

Comprehensive Care Clinics in Alameda County-Low Cost Insurance Programs, Sliding Scale Fees

December 2012



Prepared by The East Bay Refugee Forum –A collaboration of organizations in Alameda County
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The following table includes a list of comprehensive care clinics for Alameda county that serve the refugee community. This is not a complete list of clinics in Alameda County. In particular the list does NOT include homeless clinics, teen, HIV, or school site based clinics. It is compiled for assistance in the selection of a regular medical home. **For a complete list of clinics, go to the website: ahealthcare.org/find-clinic/** The search tools on this website allow for clinic locations & choice of medical provider via neighborhood zip code, language capacity, types of services (dental, vision, pediatric, HIV, etc). Contact the Forum Coordinator for a complete list of dental clinics or find it under ‘resources’ section of the website: <http://www.eastbayrefugeeforum.org>

See the notes at the bottom of the table for instructions on how to enroll a client in a medical home and a list of standard eligibility documents needed.

Clinic Name	Address	Contact/Phone	Appointment Availability/Notes	Languages
Alameda County Medical Center/Eastmont Wellness Hours of Operation: Monday-Fri.: 9:00-5:00 Saturday: 7:30 A.M. to 3:30 P.M. (Women's Services); Saturday: 8:00 A.M. to 4:30 P.M. (Other Services)	6955 Foothill Blvd. Suite 200 Oakland, CA 94605	New patient: 510.437.8500 Existing patient: 510.437-8500 Advise nurse for existing patient: 510.567-5788 Dental clinic is for pediatric patients only: 510.567.5770	Pediatric and adult patients Services: Medical and Dental (dental for children ages 0-17 only) Current Capacity: No appointments for new adult patients avail. until June 2013 No more walk-in for urgent care. Existing patients with urgent care needs must first speak with advice nurse. Civil surgeon available (Dr. Barnett)	Languages: American Sign Language, Bosnian, Burmese, Cambodian, Cantonese, Chinese, English, Lao, Mandarin, Mien, Nepali, Spanish, Thai, Vietnamese The languages listed above are all available with an in-person interpreter. In addition, APMC has access to 22 languages via video and telephone interpretation at all sites. Language line all others
Alameda County Medical Center/Highland Primary Care Clinics Hours of Operation: Monday-Fri: 8:30-5:00	1411 East 1 st Street, Building K, Sixth floor, Oakland, CA 94602	New patient: 510.437.8500 Existing patient: 510.437.8500	Pediatric and adult patients. Current Capacity: No appointments for new adult patients avail. until June 2013	Languages: American Sign Language, Amharic, Arabic, Bosnian, Cambodian, Cantonese, Chinese, English, Hindi, Korean, Lao, Mandarin, Mien, Punjabi, Russian, Spanish, Thai, Tigrinya, Urdu, Vietnamese The languages listed above are all available with an in-person interpreter. In addition, APMC has access to 22 languages via video and telephone

				interpretation at all sites. Language line all others
<p>Alameda County Medical Center – Winton Wellness Center</p> <p>Hours of Operation: Mon-Fri: 8:30-5:00</p>	<p>24100 Amador Street Suite 250 Hayward, CA 94544</p>	<p>Phone Numbers for New Patients: (510) 437-8500</p> <p>Phone Numbers for Existing Patients: (510) 437-8500</p> <p>Using number listed above, enrollment specialist contact: Margarita ext. 61721 Evelyn ext. 61764 George ext. 61369</p> <p>No drop in appointments available. Telephone triage by nurse for urgent care appointment.</p>	<p>Pediatric and adult patients</p> <p>Current Capacity: No new patient appointments available until at least June/July 2013.</p> <p>Services Offered: Annual Exam/Pap Smear, Asthma Management, Behavioral Health Services, Birth Control, Breast Cancer Screening, Breast Feeding Support, Child Exams & Immunizations, Chronic Disease Care, Diabetes Management, Doctor or clinic, Emergency Contraception, Family Planning, Flu Shot, Gynecological Exams, HIV Testing & Counseling, Hypertension Management, Immunizations, Insurance Enrollment, Pediatrics, Physical Exams, Pregnancy Testing, Prenatal, Primary Care, STD Testing, STD Treatment, TB Tests, Vaccines, Vision Testing, Well Child and School Exam, Women’s Health</p>	<p>Languages: American Sign Language, Cambodian, English, Spanish</p> <p>Video and telephone language line all others</p>
<p>Alameda County Medical Center — Newark Health Center</p> <p>Hours of Operation: Mon-Fri: 8:30-5:00</p> <p>Closed the fourth Wednesday morning of every month for department meetings.</p>	<p>6066 Civic Terrace Ave Newark, CA 94560</p>	<p>Phone Numbers for New Patients: (510) 505-1600</p> <p>Phone Numbers for Existing Patients: (510) 505-1600</p> <p>Procedure for new patients: phone number above , ask for appointment, meet with financial counselor/enrollment specialist Flo or Evelyn: (510) 505-1600 ext. 47228 , then you will have an appointment</p> <p>No drop in appointments. Telephone triage by nurse first. Call number above.</p>	<p>Pediatric and Adult patients</p> <p>Current Capacity: No new appointments available until February/March. No drop-in appointments. Nurse will telephone triage to give appointment.</p> <p>Services Offered: Annual Exam/Pap Smear, Asthma Management, Behavioral Health Services, Birth Control, Breast Cancer Screening, Child Exams & Immunizations, Chronic Disease Care, Congestive Heart Failure Management, Diabetes Management, Doctor or clinic, Emergency Contraception, Family</p>	<p>Languages: American Sign Language, English, Farsi, Spanish</p> <p>Video and telephone language line services available all others</p>

			<p>Planning, Flu Shot, Gynecological Exams, HIV Testing & Counseling, Hypertension Management, Immunizations, Insurance Enrollment, Pediatrics, Physical Exams, Pregnancy Testing, Prenatal, Primary Care, STD Testing, STD Treatment, TB Tests, Vaccines, Well Child and School Exam, Women's Health</p>	
<p>Ashland Free Medical Clinic</p> <p>Hours of Operation: Wednesday: 6:00 P.M. - 8:00 P.M. - Pediatric Clinic (children between birth and 12 years of age) Saturday: 8:00 A.M. - 12:00 P.M. - General Primary Care Clinic (Adults 18+) and Dermatology (All Ages) Note: On Saturday, the doors close at 11:00 A.M., and no admission after that time.</p> <p>For the Pediatric Clinic: No appointments are necessary – drop in at 6:00 P.M. on Wednesdays.</p> <p>For the Saturday clinic: For an initial visit, and any visit for a new problem, we recommend that you arrive no later than 8:00 A.M. since we see a limited number of patients on a first come, first serve basis.</p>	<p>50 East Lewelling Boulevard Room S5, San Lorenzo High School, Ashland Avenue (16539 Ashland Ave) San Lorenzo, CA 94580</p>	<p>Phone Numbers for New Patients: (510) 407-2362</p> <p>*Phones are checked for messages only on Saturdays</p> <p>Phone Numbers for Existing Patients: (510) 407-2362</p> <p>*Phones are checked for messages only on Saturdays</p>	<p>Pediatric and Adult patients</p> <p>Policies/Procedures:</p> <p>The clinic is open to anyone with no medical coverage. Patients with medical insurances can get more options in care from other medical providers in the community.</p> <p>Cost/Fees: All medical services are free in the Ashland Free Medical Clinic.</p> <p>Current Capacity: Patients who have never been to the clinic have to provide personal and medical information and need to pass our financial screening process (federal poverty measure). For the Saturday clinic initial visit and any visit for a new problem, we recommend that you arrive no later than 8:00 A.M. since we see a limited number of patients on a first come, first serve basis.</p> <p>Able to provide some lab services and immunizations for children.</p> <p>Does not currently have the capacity to do x-rays, urgent labs or emergency procedures.</p>	<p>Languages: Chinese, English, Hindi, Hindustani, Punjabi, Spanish, Tagalog, Vietnamese</p> <p>Language Line all others</p>

<p>Asian Health Services – Adult Medical Services at Hotel Oakland</p> <p>Hours of Operation: Monday-Fri: 9:00-5:00 Closed daily from 12:00 - 1:00 P.M.</p>	<p>275 14th Street Oakland, CA 94612</p>	<p>Phone Numbers for New Patients: (510) 986-6880 - Member Services Department extension 244</p> <p>Phone Numbers for Existing Patients: (510) 986-8688 - Adult Medical Services</p> <p>You must be a member of Asian Health Services to receive services. Patient navigators available to help enroll. Sign up at the Webster Street Office M-F from 9:00-11:30 with standard documentation listed at end of matrix. Navigators will assist with interpretation, referrals, insurance and billing issues, etc.</p>	<p>Adult patients ages 19+</p> <p>Current Capacity: Accepting new patients.</p> <p>Services Offered: Annual Exam/Pap Smear, Asthma Management, Behavioral Health Services, Birth Control, Breast Cancer Screening, Chronic Disease Care, Congestive Heart Failure Management, Diabetes Management, Doctor or clinic, Emergency Contraception, Family Planning, Flu Shot, Gynecological Exams, HIV Testing & Counseling, Hypertension Management, Immunizations, Mental Health, Physical Exams, Pregnancy Testing, Primary Care, STD Testing, STD Treatment, TB Tests, Travel Immunizations, Urgent Care, Vaccines, Vision Testing, Women’s Health</p> <p>Notes: Experienced in Geriatric medicine and diagnosis and management of common geriatric syndromes.</p>	<p>Languages: Cantonese, Chinese, English, Mandarin</p> <p>Language line all others</p>
<p>Asian Health Services/Asian Medical Center/Main Office</p> <p>Hours of Operation Monday-Fri: 8:30-5:00</p> <p>Saturday: 8:30-1:00</p> <p>Teen Clinic: Every Wednesday from 5:00 -7:00 pm</p>	<p>818 Webster Street Oakland, CA 94607</p>	<p>New patient: 510.986.6880 ext. 244</p> <p>Existing patients: 510.986.6800 Medical Services 510.986.6815 Pediatrics 510.986.1024 Teen Clinic 510.986.6830 ext 371 HIV/AIDS</p> <p>Uses patient navigator model in which staff who can help you become a member. They will also make appointments, interpret, answer your phone calls, help with referrals, and guide you to get the health care you need.</p>	<p>Pediatric and adult patients</p> <p>Current Capacity: Accepting new patients</p> <p>Services Offered: Annual Exam/Pap Smear, Asthma Management, Behavioral Health Services, Birth Control, Breast Cancer Screening, Breast Feeding Support, Child Exams & Immunizations, Chronic Disease Care, Congestive Heart Failure Management, Diabetes Management, Doctor or clinic, Emergency Contraception, Family Planning, Flu Shot, Gynecological</p>	<p>Languages: Cambodian, Cantonese, Chinese, English, Khmer, Korean, Lao, Mandarin, Mien, Spanish, Tagalog, Vietnamese</p> <p>Language line all others</p>

			<p>Exams, HIV Testing & Counseling, HIV Treatment, Hypertension Management, Immunizations, Insurance Enrollment, Mental Health, Pediatrics, Physical Exams, Pregnancy Testing, Prenatal, Primary Care, STD Testing, STD Treatment, Substance Abuse Services, TB Tests, Teen Clinic, Travel Immunizations, Urgent Care, Vaccines, Vision Testing, Well Child and School Exam, Women's Health</p> <p>Notes: offers a teen clinic every Wednesday from 5:00 - 7:00 P.M.</p> <p>Civil surgeon available</p>	
<p>Asian Health Services/Frank Kiang Medical Center</p> <p>Hours of Operation: Mon-Fri: 9:00-5:00</p>	<p>250 East 18th Street, 2nd floor Oakland, CA 94606</p>	<p>Phone Number for New Patients: (510) 986-6860</p> <p>Uses patient navigator model in which staff who can help you become a member. They will also make appointments, interpret, answer your phone calls, help with referrals, and guide you to get the health care you need.</p>	<p>Pediatric and Adult patients</p> <p>Current Capacity: Accepting new patients</p> <p>Case managers can enroll those who still have RMA/insurance via fax with name/DOB/address, Medi-Cal number: 510.628.0568 attn: Patient navigator. Follow up to ensure enrollment</p> <p>Urgent care cases priority Wait list all others</p> <p>Civil surgeon available</p>	<p>Languages: Burmese, Cambodian, Cantonese, Chinese, English, Khmer, Korean, Mandarin, Mongolian, Tagalog, Thai, Vietnamese</p> <p>Language line all others</p>
<p>Axis Community Health – Livermore</p> <p>Hours of Operation: Monday: 8:45 A.M. - 8:00 P.M. Tuesday: 8:45 A.M. - 5:00 P.M. *Wednesday: 8:45 A.M. - 8:00 P.M.</p>	<p>3311 Pacific Avenue Livermore, CA 94550</p>	<p>Phone Numbers for New Patients: (925) 462-1755</p> <p>Phone Numbers for Existing Patients: (925) 462-1755</p> <p>Policies/Procedures: To enroll into a health coverage plan patients should contact (925) 462-1755 to speak to a patient services/enrollment</p>	<p>Pediatric and Adult patients</p> <p>Current Capacity: Accepting new patients</p> <p>Services Offered: Annual Exam/Pap Smear, Asthma Management, Birth Control, Breast Cancer Screening, Child Exams & Immunizations, Chronic Disease Care, Congestive Heart Failure Management, Diabetes Management,</p>	<p>Languages: English, Farsi, Hindi, Spanish</p>

<p>Thursday: 8:45 A.M. - 5:00 P.M. Friday: 8:45 A.M. - 5:00 P.M. **Saturday(1st and 3rd of month only 8:45 A.M. - 1:00 P.M.</p> <p>*Closed the first Wednesday of every month from 9:00 A.M. - 1:00 P.M.</p>		<p>specialist.</p> <p>You must make an appointment with eligibility, bring paperwork listed at end of this matrix to eligibility, wait for approval, then make appointment.</p> <p>No drop in appointments available. Same day appointments for existing patients available after telephone triage with nurse. Must call at 8:30 for same day.</p>	<p>Doctor or clinic, Emergency Contraception, Family Planning, Flu Shot, Gynecological Exams, Hypertension Management, Immunizations, Insurance Enrollment, Pediatrics, Physical Exams, Pregnancy Testing, Prenatal, Primary Care, STD Testing, STD Treatment, TB Tests, Vaccines, Vision Testing, Well Child and School Exam, Women's Health</p>	
<p>Axis Community Health – Pleasanton</p> <p>Hours of Operation: Monday: 8:45 A.M. - 5:00 P.M. Tuesday: 8:45 A.M. - 8:00 P.M. *Wednesday: 8:45 A.M. - 5:00 P.M. Thursday: 8:45 A.M. - 8:00 P.M. Friday: 8:45 A.M. - 5:00 P.M. **Saturday: 8:45 A.M. - 1:00 P.M.</p> <p>*The first Wednesday of every month from 9:00 A.M. - 1:00 P.M. **Second and Fourth Saturday only</p>	<p>4361 Railroad Ave Pleasanton, CA 94566</p>	<p>Phone Numbers for New & Existing Patients: (925) 462-1755</p> <p>Policies/Procedures: To enroll into a health coverage plan patients should contact (925) 462-1755 to speak to a patient services/enrollment specialist.</p> <p>You must make an appointment with eligibility, bring paperwork to eligibility, wait for approval, then make appointment.</p> <p>No drop in appointments available. Same day appointments for existing patients available after telephone triage with nurse. Must call at 8:30 for same day.</p>	<p>Pediatric and Adult Patients</p> <p>Current Capacity: Accepting new patients</p> <p>Services Offered: Annual Exam/Pap Smear, Asthma Management, Birth Control, Breast Cancer Screening, Child Exams & Immunizations, Chronic Disease Care, Congestive Heart Failure Management, Diabetes Management, Doctor or clinic, Emergency Contraception, Family Planning, Flu Shot, Gynecological Exams, Hypertension Management, Immunizations, Insurance Enrollment, Pediatrics, Physical Exams, Pregnancy Testing, Prenatal, Primary Care, STD Testing, STD Treatment, TB Tests, Vaccines, Vision Testing, Well Child and School Exam, Women's Health</p>	<p>Languages: English, Farsi, Hindi, Spanish</p>
<p>Berkeley Health Center for Women and Men</p> <p>Hours of Operation: Wednesday: 8:00 A.M. - 5:00 P.M. Thursday: 8:00 A.M. - 5:00 P.M.</p>	<p>2908 Ellsworth Street Berkeley, CA 94705</p>	<p>Phone Numbers for New Patients: (510) 843-6194 ask to speak with Ms. Tina, eligibility specialist for appointment.</p> <p>Phone Numbers for Existing Patients: (510) 843-6194</p>	<p>Patients ages 11+</p> <p>Current Capacity: Currently accepting new patients</p> <p>Services Offered: Annual Exam/Pap Smear, Asthma Management, Behavioral</p>	<p>Languages: English, Spanish, Language line all others</p>

<p>Friday: 8:00 A.M. - 5:00 P.M. *Drop-ins Welcome</p>		<p>Usual types of low/no cost insurance accepted.</p> <p>Cost/Fees: 30% of cost - sliding scale for eligible uninsured Alameda County residents. \$110 to \$150 for clients who live outside Alameda County.</p>	<p>Health Services, Birth Control, Breast Cancer Screening, Chronic Disease Care, Congestive Heart Failure Management, Diabetes Management, Doctor or clinic, Family Planning, Flu Shot, Gynecological Exams, HIV Testing & Counseling, HIV Treatment, Hypertension Management, Immunizations, Mental Health, Physical Exams, Pregnancy Testing, Primary Care, STD Testing, STD Treatment, Substance Abuse Services, TB Tests, Travel Immunizations, Vaccines, Women's Health</p> <p>Notes: Civil surgeon INS Immigration Exams are offered Basic lab services are included for Family Pact-covered patients</p>	
<p>Children's Hospital International Pediatric Primary Care Clinic</p> <p>Hours of Operation: Mon-Fri. 8:30-5:00</p>		<p>Phone Number for New and Existing Patients:</p> <p>(510) 428-3226</p> <p>For children with active Medi-Cal insurance, call Medi-Cal to enroll in new provider:</p> <p>Dr. Patricia Chase Anthem Blue Cross insurance holders use provider # J1H059 Alameda Alliance insurance holders use provider # 00246</p>	<p>Pediatric patients only. Ages birth to age 19 years</p> <p>Current Capacity: Currently accepting new patients.</p> <p>Services provided: help with establishing service, routine medical care, immunizations, tb tests, anemia checks, school physicals, access community services including WIC, travel health and vaccine, legal aid including immigration assistance</p>	<p>Languages: English, Spanish, Tigrinya, Amharic, Arabic, Mongolian, Farsi/Dari, Nepalese, French and Burmese with <u>three day notice for live interpreter</u>. Otherwise telephone interpretation done via telephone.</p>
<p>Davis Street Family Resource Center – Medical</p>	<p>3081 Teagarden Street San Leandro, CA</p>	<p>Phone Numbers for New and Existing Patients:</p>	<p>Pediatric and Adult Patients</p>	<p>Languages: English, Spanish</p>

<p>and Dental Clinic</p> <p>Hours of Operation: Monday: 8:00 A.M. - 12:00 P.M. (primary care - adults & children); 4:00 P.M. - 8:00 P.M. (Adults primary care) Tuesday: 4:00 P.M. - 8:00 P.M. (Pediatrics) Wednesday: 8:00 A.M. - 12:00 P.M. (primary care clinics - adults & children); 4:00 P.M. - 8:00 P.M. (Adults dental) Thursday: Physical Therapy by referral Friday: 8:00 A.M. - 12:00 P.M. (primary care clinics, adults and children);</p>	<p>94577</p>	<p>(510) 347-4620</p>	<p>Services Provided: Medical and Dental</p> <p>Current Capacity: First come-first serve. Sees only patients without insurance</p> <p>Policies/Procedures: We serve patients on a first come, first served basis. Please arrive at the beginning of the clinic for an appointment. We do not accept patients who have insurance. Please bring a form of ID.</p> <p>Insurance and Coverage Programs Accepted: N/A</p> <p>Cost/Fees: All services are free.</p> <p>Appointment Availability: There are no appointments via phone. Registration is on a first come, first-served basis and begins at 8:00 A.M. on the day of the clinic. Patients can return at 4:00 P.M. for evening clinics.</p> <p>Services Offered: Asthma Management, Behavioral Health Services, Child Exams & Immunizations, Chronic Disease Care, Dental Care, Dental Screenings & Cleaning, Diabetes Management, Doctor or clinic, Flu Shot, Hypertension Management, Immunizations, Pediatrics, Physical Exams, Primary Care, TB Tests, Vaccines, Well Child and School Exam</p>	
<p>Healthy Communities-Healthy Oakland/Save a Life Wellness Center</p> <p>Hours of Operation:</p>	<p>2580 San Pablo Ave Oakland, CA 94612</p>	<p>Appointment phone for new and existing patients: 510.444.9655</p>	<p>Adult patients age 19+</p> <p>Drop in also avail. M/Tues/Thurs. 5:00-9:00 (first come first served), 1st/3rd Sat.</p>	<p>Only Spanish interpretation available</p> <p>No language line</p>

<p>Monday: 9:00 A.M. - 5:00 P.M. 6:00 P.M. - 9:00 P.M. Tuesday: 9:00 A.M. - 5:00 P.M. 6:00 P.M. - 9:00 P.M. Wednesday: 9:00 A.M. - 5:00 P.M. Thursday: 9:00 A.M. - 5:00 P.M. 6:00 P.M. - 9:00 P.M. Friday: 9:00 A.M. - 5:00 P.M. 1st and 3rd Saturday: 9:00 A.M. - 1:00 P.M.</p> <p>If you are a new patient, please arrive as close to the following times for an appointment: 9:00 A.M. (Monday - Saturday) 2:15 P.M. (Monday - Friday) 5:45 P.M. (Monday, Tuesday, & Thursday)</p>		<p>No appt. to see enrollment specialist. Bring i.d., proof of Alameda County Residency, proof of income (if have).</p>	<p>9-1 (first come first served)</p> <p>Current Capacity: no wait time to enroll for new patients</p> <p>Other wrap around services include, but are not limited to: -Free Tax Preparation -Free Financial Counseling/Credit Repair Assistance -Public Benefit Enrollment Assistance -On-Site Barber Shop -Mental Health Services -Anger Management / Domestic Violence Classes -Alcohol & Drug Counseling.</p> <p>No civil surgeon</p>	
<p>HillCare Foundation – ReGynesis Health Services</p> <p>Hours of Operation: Monday-Fri. 9:00-5:00</p>	<p>9925 International Boulevard Suite #2 Oakland, CA 94603</p>	<p>Phone Numbers for New Patients: (510) 632-5000</p> <p>Phone Numbers for Existing Patients: (510) 632-5000</p>	<p>Female patients only, ages 11-59 years</p> <p>Current Capacity: Currently open only to new OB patients. (pregnant)</p> <p>Policies/Procedures: ReGynesis provides OB/GYN services to young minority, re-entry, and homeless women residing in East Oakland (94603).</p> <p>Services Offered: Annual Exam/Pap Smear, Behavioral Health Services, Birth Control, Breast Cancer Screening, Doctor or clinic, Emergency Contraception,</p>	<p>Languages: English</p>

			Family Planning, Gynecological Exams, HIV Testing & Counseling, Mental Health, Pregnancy Testing, Prenatal, STD Testing, STD Treatment, Substance Abuse Services, Women's Health	
<p>La Clinica de La Raza/Fruitvale Village</p> <p>Department: Dental Monday - Thursday: 8:30 A.M. - 8:00 P.M. Friday: 8:30 A.M. - 5:30 P.M. Saturday, 8:00 A.M. - 4:30 P.M. *Urgent care & same day appointments available</p> <p>Department: Family Medicine Monday - Thursday: 8:30 A.M. - 7:30 P.M. (closed 12:30 - 1:30) Friday: 8:30 A.M. - 5:30 P.M. (closed 12:30 - 1:30) Saturday: 9:00 A.M. - 12:30 P.M.</p> <p>Department: Immunization Clinic Monday - Friday: 9:00 A.M. - 5:30 P.M. (closed 12:30-1:30 P.M.) Saturday: 9:00 A.M - 12:30 P.M.</p> <p>Department: Laboratory Monday - Friday: 9:00 A.M. - 5:30 P.M. (closed 12:30-1:30 P.M.)</p> <p>Department: Pediatrics Monday - Friday: 9:00 A.M.</p>	3451 E. 12 th Street, Oakland, CA 94601	<p>Phone Numbers for New Patients: (510) 535-4000</p> <p>Phone Numbers for Existing Patients: (510) 535-3500</p> <p>(510) 535-3650 (3rd floor direct eligibility registration for new patients)</p> <p>Same day registration/appointment availability (call and be there by 8:00 am)</p> <p>Dental: (510) 535-3302</p> <p>1st floor. Bring proof of income, photo id, same day dental available for children and adults</p>	<p>Pediatric and Adult patients.</p> <p>Current Capacity: Currently accepting new patients</p> <p>Services Provided: Medical and Dental</p> <p>Services:</p> <ul style="list-style-type: none"> •Dental •Family Medicine •Health Education •Pediatrics •Pharmacy •Preventive Medicine •Women's Health •X-ray and Laboratory <p>Civil surgeon services referred out</p>	<p>Languages: Cambodian, Cantonese, Chinese, English, Mam, Mandarin, Spanish</p> <p>Language line all others</p>

<p>- 5:30 P.M. (closed 12:30-1:30 P.M.) Saturday: 9:00 A.M. - 12:30 P.M. (Urgent care/Same day appointment)</p> <p>Department: Pharmacy Monday - Friday: 9:00 A.M. - 5:30 P.M. (closed 12:30-1:30 P.M.)</p> <p>Department: Preventive Medicine Monday - Friday: 9:00 A.M. - 5:30 P.M. (closed 12:30-1:30 P.M.)</p> <p>Department: Radiology Monday - Friday: 9:00 A.M. - 4:30 P.M. (closed 12:30-1:30 P.M.)</p> <p>Department: Women's Monday - Friday: 8:45 A.M - 5:30 P.M (Closed 12:30 P.M. - 1:15 P.M.) *2nd, 4th & 5th Wednesdays of each month only</p>				
<p>La Clínica de La Raza/San Antonio Neighborhood Health Center</p> <p>Hours of Operation: Monday-Sat: 9:00 A.M. - 5:00 P.M.</p> <p>*Closed every Wednesday 11:30am to 12:30pm</p>	<p>1030 International Boulevard Oakland, CA 94611</p>	<p>Phone Numbers for New Patients: (510) 535-4000</p> <p>Registration Reception Desk: (510) 238-5462</p> <p>Phone Numbers for Existing Patients: (510) 238-5400</p> <p>Will do intake registration M-F 8:30-5:00. Can register people same day with same day triage for urgent matters. Bring standard documentation listed at end of</p>	<p>Pediatric and Adult patients</p> <p>Current Capacity: Accepting new patients. Non-urgent, enrolled patients approx.. 3 week wait to meet new primary care physician.</p> <p>Walk-in, urgent-care appointments available every day, morning and afternoon for registered patients. Good availability of pediatric appointments in general, including walk-in appointments.</p> <p>Adult appointments are also available, and there is limited availability of adult</p>	<p>Languages: Cambodian, Cantonese, Chinese, English, French, Mandarin, Other, Spanish, Tagalog, Tigrinya, Vietnamese</p> <p>Language line for all others</p> <p><u>Eritrean and Ethiopian clients asked to make appointments all day Mondays & Tuesday mornings if live interpretation is needed.</u></p>

		<p>this matrix.</p> <p>Enrollment Supervisor Contact: Julie Kuri</p>	<p>walk-in appointments each day.</p> <p>Pharmacy, a Quest draw-station (lab), and a WIC office, all on-site.</p> <p>Civil surgeons available.</p>	
<p>LifeLong Medical Care – Downtown Oakland Clinic</p> <p>Hours of Operation: Monday: 9:00 A.M. - 5:00 P.M. Tuesday: 9:00 A.M. - 5:00 P.M. Wednesday: 9:00 A.M. - 5:00 P.M. Thursday: 9:00 A.M. - 5:00 P.M. Friday: 9:00 A.M. - 5:00 P.M.</p>	<p>616 16th St. Oakland, CA 94612</p>	<p>Phone Numbers for New Patients: (510) 704-6010</p> <p>Phone Numbers for Existing Patients: (510) 451-4270</p> <p>Case managers can enroll by sending agency face sheet, case manager contact, patient DOB,SS, emergency contact, proof of income, photo id ,proof of address in Alameda County and advocate will phone case manager with appt. for client in 2-3 weeks.</p> <p>Fax: Angie Adams, Eligibility Supervisor for ALL LifeLong Clinics: (510) 981-4194</p> <p>To make an eligibility appointment via phone: (510)981-4100. Bring standard paperwork listed at end of matrix.</p> <p>For urgent cases, same day in-person eligibility. Must register before being seen</p> <p>No drop in appointments available. Must call for same day appointment after telephone triage with nurse.</p>	<p>Ages 11+</p> <p>Current Capacity: New patients can be scheduled in approximately 1 week, unless there is an urgent care need, in which case, patients can be scheduled sooner.</p> <p>Civil surgeon exams referred out</p> <p>Insurance and Coverage Programs Accepted: Alliance Complete Care, FamilyPACT, Healthy Families, Medi-Cal, Medicare, Private Insurance</p>	<p>Languages: English, Spanish</p> <p>Language line for all others</p>
<p>Lifelong Medical Care – Howard Daniel Clinic</p> <p>Hours of Operation: Monday: 8:30 A.M. - 5:00 P.M. Tuesday: 8:30 A.M. - 5:00 P.M.</p>	<p>9933 MacArthur Blvd. Oakland, CA 94605</p>	<p>Phone Numbers for New Patients: (510) 704-6010</p> <p>Phone Numbers for Existing Patients: (510) 568-3206</p>	<p>Pediatric and Adult patients</p> <p>Current Capacity: 2-4 weeks for new patients.</p> <p>Insurance and Coverage Programs Accepted: Alliance Complete Care,</p>	<p>Languages: English, Spanish</p> <p>Language line for all others</p>

<p>P.M. Wednesday: 8:30 A.M. - 5:00 P.M. Thursday: 8:30 A.M. - 5:00 P.M. Friday: 8:30 A.M. - 5:00 P.M.</p>		<p>*Case managers can enroll new patients via fax. See note above.</p> <p>Same day in person eligibility for sooner appt. Must register before being seen. Use eligibility telephone listed above.</p>	<p>FamilyPACT, Healthy Families, Medi-Cal, Medicare, Private Insurance</p> <p>Cost/Fees: LMC offers sliding fee scale programs for patients without health insurance based upon program availability and eligibility such as family size and income.</p>	
<p>LifeLong Medical Care – West Berkeley Family Practice</p> <p>Hours of Operation: Monday-Sat: 8:30-5:00</p> <p>Closed Wednesdays from 12:00-3:00</p> <p>Pediatric walk-ins available Monday - Friday 8:00 am-9:00 pm</p>	<p>2031 6th St. Berkeley, CA 94710</p>	<p>Phone Numbers for New Patients: (510) 704-6010 - Member Services</p> <p>Phone Numbers for Existing Patients: (510) 981-4200 - For appointments</p> <p>*Case managers can enroll new patients via fax. See notes above.</p> <p>Same day in person eligibility for sooner appt. Must register before being seen</p>	<p>Pediatric and Adult patients</p> <p>Current Capacity: A pediatric drop-in clinic is available Monday through Friday between 8:00 - 9:00 A.M. Urgent pediatric care walk-in patients will be triaged and seen even without insurance eligibility pre-determination.</p> <p>Insurance and Coverage Programs Accepted: Alliance Complete Care, FamilyPACT, Healthy Families, Medi-Cal, Medicare, Private Insurance</p> <p>Cost/Fees: LMC offers sliding fee scale programs for patients without health insurance based upon program availability and eligibility such as family size and income.</p>	<p>Languages: English, French, Spanish</p> <p>Language line for all others</p>
<p>Life Long Medical Care — Berkeley Primary Care</p> <p>Hours of Operation: Monday: 8:30 A.M. - 8:00 P.M. Tuesday: 8:30 A.M. - 8:00 P.M. Wednesday: 8:30 A.M. - 5:00 P.M. Thursday: 8:30 A.M. - 8:00</p>	<p>2001 Dwight Way Berkeley, CA 94704</p>	<p>Phone Numbers for New Patients: (510) 704-6010</p> <p>Phone Numbers for Existing Patients: (510) 204-4666</p> <p>*Case managers can enroll new patients via fax. See notes above. Must register before being seen. See notes and telephone number to enroll with eligibility specialist</p>	<p>Ages 19+</p> <p>Insurance and Coverage Programs Accepted: Alliance Complete Care, FamilyPACT, Healthy Families, Medi-Cal, Medicare, Private Insurance</p> <p>Cost/Fees: LMC offers sliding fee scale programs for patients without health insurance based upon program availability and</p>	<p>Languages: English, Spanish, Tagalog</p> <p>Language line for all others.</p>

<p>P.M. Friday: 8:30 A.M. - 5:00 P.M.</p>		<p>above.</p>	<p>eligibility such as family size and income.</p> <p>Current Capacity: New patients can get an appointment within 2-3 weeks. For urgent care, they can get an appointment within 48 hours for the urgent issue, then are made an appointment to establish care within 2-3 weeks after. All patients are seen by appointment only, no drop-ins.</p>	
<p>Life Long Medical Care — East Oakland Clinic</p> <p>Hours of Operation: Monday- Fri. 8:30-5:00 Saturday: Open the 2nd Saturday of each month, 8:30 A.M. - 12:00 P.M.</p> <p>*Closed every Wednesday from 12:00 P.M. - 1:45 P.M. 1st Wednesday of every month, closed from 12:00 P.M. - 2:15 P.M.</p>	<p>10700 MacArthur Blvd, Suite 14b Oakland, CA 94605</p>	<p>Phone Numbers for New Patients: (510) 704-6010</p> <p>Phone Numbers for Existing Patients: (510) 563-4300</p> <p>*Case managers can enroll new patients via fax. See notes above. Must register before being seen. See notes above.</p>	<p>Ages 19+</p> <p>Same insurance programs/sliding scale as other Life Long clinics</p> <p>Current Capacity: New patients can get an appointment within 2-3 weeks. For urgent care, they can get an appointment within 4 hours for the urgent issue; a follow-up appointment to establish care within 2-3 weeks thereafter. All patients are seen by appointment only. No drop in. Telephone triage nurse first.</p>	<p>Languages: English, Farsi, Hmong, Spanish, Tagalog</p> <p>Language line for all others.</p>
<p>Lifelong Medical Care- Over 60 Health Center</p> <p>Hours of Operation: Monday-Fri: 8:30 A.M.</p>	<p>3260 Sacramento Street Berkeley, CA 94611</p>	<p>Phone Numbers for New Patients: (510) 428-4502 - New Patient Coordinator, Lavinia Abdin (510) 601-6060 - General Information Line</p> <p>Phone Numbers for Existing Patients: (510) 601-6060 - General Information</p> <p>*Case managers can enroll new patients via fax. See notes above.</p>	<p>Serve older adults over the age of 60 years old. If a senior is homeless or disabled, will see the patient beginning at age 55.</p> <p>Current Capacity: Routine appointments and same day appointments. Patient must call for an appointment. Social worker on site. Nurse visits for frail elders available for existing patients.</p> <p>Same insurance as other Lifelong clinics</p>	<p>Languages: Cantonese, Chinese, English, Mandarin, Russian, Spanish</p> <p>Language line for all others.</p>
<p>Native American Health Center – Oakland Seven Directions</p>	<p>2950 International Blvd Oakland, CA 94601</p>	<p>Phone Numbers for New Patients:</p> <p>To enroll, call Eligibility Specialist:(510) 535-4406</p> <p>Phone Numbers for Existing Patients:</p>	<p>Pediatrics and Adult Patients</p> <p>Services Offered: Medical and Dental</p> <p>Current Capacity: Current wait time: 2-6 weeks for new patients. Will see</p>	<p>Languages: Chinese, English, Spanish</p> <p>Additional Language Information: Please call ahead for interpretation</p>

<p>Medical & Dental -- Monday: 9:00 A.M. - 5:00 P.M. Tuesday: 9:00 A.M. - 5:00 P.M.* Wednesday: 9:00 A.M. - 5:00 P.M.** Thursday: 9:00 A.M. - 5:00 P.M. Friday: 9:00 A.M. - 5:00 P.M. *DENTAL: Closed the 1st Tuesdays of every month from 9:00 A.M. - 2:00 P.M. **MEDICAL: Closed the 2nd & 4th Wednesday of every month from 9 A.M. 12:00 P.M.</p>		<p>510-535-4400</p> <p>Dental: (510) 535-4450</p> <p>Need all standard documents to determine eligibility plus two pay stubs.</p> <p>Sliding payment scale for adult dental care.</p> <p>Referrals are booked by Referrals Coordinator of NAHC.</p>	<p>patients with urgent needs and determine eligibility after appointment if insurance expired</p> <p>Insurance and Coverage Programs Accepted: Alliance Complete Care, FamilyPACT, HealthPAC, Healthy Families, Medi-Cal, Medicare, Private Insurance</p> <p>Other Insurance: Blue Cross</p> <p>Services Offered: Annual Exam/Pap Smear, Asthma Management, Behavioral Health Services, Birth Control, Breast Cancer Screening, Breast Feeding Support, Child Exams & Immunizations, Chronic Disease Care, Congestive Heart Failure Management, Dental Care, Dental Emergency, Dental Screenings & Cleaning, Diabetes Management, Doctor or clinic, Emergency Contraception, Family Planning, Flu Shot, Gynecological Exams, HIV Testing & Counseling, Hypertension Management, Immunizations, Insurance Enrollment, Mental Health, Optometry, Pediatrics, Physical Exams, Pregnancy Testing, Prenatal, Primary Care, STD Testing, STD Treatment, Substance Abuse Services, TB Tests, Urgent Care, Vaccines, Vision Testing, Well Child and School Exam, Women's Health</p> <p>Civil surgeon exams referred out</p>	
<p>Order of Malta Oakland Clinic</p> <p>Monday: 8:30 A.M. - 4:00 P.M. (Closed 12:00 P.M. - 1:00 P.M.) Wednesday: 8:30 A.M. -</p>	<p>2121 Harrison Street #120 Oakland, CA 94612</p>	<p>Phone Numbers for New Patients: (510) 587-3000</p> <p>Phone Numbers for Existing Patients: (510) 587-3000</p>	<p>Adult patients only ages: 19+</p> <p>Please call to make an appointment; no drop-ins accepted. The Order of Malta Clinic only sees uninsured patients.</p> <p>Cost/Fees: All services are free.</p>	<p>Languages: English, French, Spanish, Tagalog</p>

<p>4:00 P.M. (Closed 12:00 P.M. -1:00 P.M.) Friday: 8:30 A.M. - 12:00 P.M.</p>		<p>No drop in appointments available.</p>	<p>Current Capacity: Appointments are approximately a several month wait. Some urgent appointments are available, as approved by advice nurse. Please call for more information. No drop in.</p> <p>Services Offered: Annual Exam/Pap Smear, Chronic Disease Care, Congestive Heart Failure Management, Diabetes Management, Doctor or clinic, Gynecological Exams, Hypertension Management, Primary Care</p>	
<p>Street Level Health Project</p> <p>Hours of Operation: Health Screenings: Monday: 10:30 A.M. - 1:30 P.M. Wednesday: 1:00 P.M. - 4:00 P.M.</p> <p>Other programs and services have a other schedules. General hours are Monday through Wednesday, and Fridays 9:30 A.M. - 5:00 P.M., closed on Thursdays.</p>	<p>2501 International Blvd Oakland, CA 94601</p>	<p>Phone Numbers for New Patients: (510) 533-9906</p> <p>Phone Numbers for Existing Patients: (510) 533-9906</p> <p>Insurance technician now available on site Wednesdays for those needing to choose & enroll with medical provider within community. Call for information. Bring paperwork and, if you do not speak English or Spanish, bring an interpreter. Necessary paperwork to enroll in any health insurance listed at end of matrix here. Must come with paperwork.</p>	<p>Patient age 14 years +</p> <p>All services are free. Donations are always welcome and accepted.</p> <p>Current Capacity: Drop-in only, with sign-up starting at 10:00 A.M. on Mondays and 12:30 P.M. on Wednesdays.</p> <p>Services Offered: Doctor or clinic, Flu Shot, HIV Testing & Counseling, Physical Exams, Pregnancy Testing</p> <p>Policies/Procedures: The health screenings are drop-in only, no appointments available. The sign-up list is open 1/2 hour before the start of health screening hours, and patients are signed up and seen in a "first come first serve" order. No registration, qualification or documents are required, but services are prioritized for uninsured clients without access to medical care.</p> <p>Insurance technician now available on site Wednesdays for those needing to choose & enroll with medical provider within community. Call for</p>	<p>Languages: English, Mam, Mongolian, Nepali, Spanish</p> <p>Additional Language Information: Mam interpretation is only available on Wednesday. Call ahead for an interpreter in: Cantonese, Mandarin, Vietnamese, Burmese, or Cambodian.</p>

			<p>information. Bring interpreter and</p> <p>Notes: SLHP specifically reaches out to day laborers and immigrants, particularly Mongolians, Spanish-speakers, indigenous Guatemalans, and Burmese refugees. SLHP has many free non-medical services available, including lunch, English classes, Herbalist Consultations, dance/exercise class, knitting group, mental health workshops, case management, information and referral, navigation and support in accessing primary and specialty healthcare, and community holiday celebrations.</p>	
<p>Tiburcio Vasquez Health Center — Hayward</p> <p>Hours of Operation: Monday-Sat: 8:00-5:00</p> <p>Closed the 1st, 3rd and 5th Wednesday from 8:00 A.M. to 5:00 P.M.</p>	<p>22331 Mission Blvd. Hayward, CA 94541</p>	<p>Phone Numbers for New Patients: (510) 471-5880</p> <p>Phone Numbers for Existing Patients: (510) 471-5880</p> <p>All new uninsured patients must contact health center to make a new patient registration appointment. All patients must have an appointment. No drop in appointments. Must be telephone triaged by nurse for same day appointment. Must pay out-of-pocket if patient has not been granted insurance yet.</p>	<p>Pediatric and Adult patients</p> <p>Services Offered: Medical and Dental</p> <p>Current Capacity: January or February 2013 for new medical patients. Adult dental clinic full. No appointments available. Check back monthly for space.</p> <p>Services: Annual Exam/Pap Smear, Asthma Management, Behavioral Health Services, Birth Control, Breast Cancer Screening, Child Exams & Immunizations, Chronic Disease Care, Congestive Heart Failure Management, Dental Care, Dental Screenings & Cleaning, Diabetes Management, Doctor or clinic, Emergency Contraception, Family Planning, Flu Shot, Gynecological Exams, HIV Testing & Counseling, Hypertension Management, Immunizations, Insurance Enrollment, Mental Health, Pediatrics, Physical Exams, Pregnancy Testing, Prenatal, Primary Care, STD Testing, STD Treatment, Substance Abuse Services, TB Tests, Travel Immunizations,</p>	<p>Languages: English, Spanish, Tagalog</p> <p>Language line all others</p>

			Vaccines, Well Child and School Exam, WIC, Women's Health	
<p>Tiburcio Vasquez Health Center – Union City</p> <p>Languages: English, Spanish, Tagalog</p> <p>Hours of Operation: Monday-Sat. 8:00-5:00</p>	33255 Ninth Street Union City, CA 94587	<p>Phone Numbers for New Patients: (510) 471-5880</p> <p>Phone Numbers for Existing Patients: (510) 471-5880</p> <p>All new uninsured patients must contact health center to make a new patient registration appointment. All patients must have an appointment. No drop in appointments. Must be telephone triaged by nurse for same day appointment. Must pay out-of-pocket if patient has not been granted insurance yet.</p>	<p>Pediatric and Adult Patients</p> <p>Services: Medical and Dental</p> <p>Policies/Procedures: All new uninsured patients must contact health center to make a new patient registration appointment.</p> <p>Current Capacity: January or February 2013</p> <p>Dental practice full for new adult patients. No appointments available. Check back monthly.</p> <p>Services Offered: Annual Exam/Pap Smear, Asthma Management, Behavioral Health Services, Birth Control, Breast Cancer Screening, Child Exams & Immunizations, Chronic Disease Care, Congestive Heart Failure Management, Dental Care, Dental Screenings & Cleaning, Diabetes Management, Doctor or clinic, Emergency Contraception, Family Planning, Flu Shot, Gynecological Exams, HIV Testing & Counseling, Hypertension Management, Immunizations, Insurance Enrollment, Mental Health, Pediatrics, Physical Exams, Pregnancy Testing, Prenatal, Primary Care, STD Testing, STD Treatment, TB Tests, Travel Immunizations, Vaccines, Well Child and School Exam, Women's Health</p>	Languages: English, Spanish, Tagalog
<p>Tri-City Health Center — Liberty</p> <p>Hours of Operation: Monday: 8:00 A.M. - 8:00</p>	39500 Liberty Street Fremont, CA 94538	<p>Phone Numbers for New Patients: (510) 770-8040</p> <p>Phone Numbers for Existing Patients:</p>	<p>Pediatric and adult patients</p> <p>Policies/Procedures: To become a Tri-City Health Center member please contact our appointment line.</p>	Languages: American Sign Language, Burmese, Cantonese, Chinese, English, Farsi, French, Gujarati, Hindi, Ilocano, Japanese, Mandarin, Spanish, Tagalog,

<p>P.M. Tuesday: 8:00 A.M. - 7:00 P.M. Wednesday: 8:00 A.M. - 5:00 P.M. Thursday: 8:00 A.M. - 5:00 P.M. Friday: 8:00 A.M. - 5:00 P.M. Saturday: 8:00 A.M. - 5:00 P.M.</p>		<p>(510) 770-8040</p>	<p>For uninsured and first time patients, an appointment will be schedule with the member services department.</p> <p>Current Capacity: For new patients, on average expect a 2 to 3 week wait to be seen. Sick visits will be scheduled between 24 or 48 hours unless urgent care is needed.</p> <p>Services Offered: Annual Exam/Pap Smear, Asthma Management, Behavioral Health Services, Birth Control, Child Exams & Immunizations, Chronic Disease Care, Congestive Heart Failure Management, Diabetes Management, Doctor or clinic, Emergency Contraception, Family Planning, Flu Shot, Gynecological Exams, HIV Testing & Counseling, Hypertension Management, Immunizations, Insurance Enrollment, Mental Health, Pediatrics, Physical Exams, Pregnancy Testing, Prenatal, Primary Care, STD Testing, STD Treatment, TB Tests, Urgent Care, Vaccines, Vision Testing, Well Child and School Exam, Women’s Health</p> <p>Notes: A teen clinic is located at this site. This clinic provides confidential family planning services for teenagers from 12 to 24 years old. For further information please call. (510) 770-8131.</p>	<p>Telegu, Thai, Vietnamese</p>
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<p>Tri-City Health Center — Mowry</p> <p>Hours of Operation: Monday: 8:00 A.M. - 5:00 P.M. Tuesday 8:00 A.M. - 8:00 P.M. Wednesday: 8:00 A.M. - 8:00 P.M. Thursday: 8:00 A.M. - 5:00 P.M. Friday: 8:00 A.M. - 5:00 P.M.</p>	<p>2299 Mowry Avenue, Suite 3B Fremont, CA 94538</p>	<p>Phone Numbers for New Patients: (510) 770-8040</p> <p>Phone Numbers for Existing Patients: (510) 770-8040</p>	<p>Pediatric and Adult patients</p> <p>Policies/Procedures: become a Tri-City Health Center member please contact our appointment line.</p> <p>For uninsured and first time patients, an appointment will be schedule with the member services department</p> <p>Current Capacity: For new patients, on average expect a 2 to 3 week wait to be seen. Sick visits will be scheduled between 24 or 48 hours, unless urgent care is needed.</p> <p>Services Offered: Annual Exam/Pap Smear, Asthma Management, Behavioral Health Services, Birth Control, Child Exams & Immunizations, Chronic Disease Care, Congestive Heart Failure Management, Diabetes Management, Doctor or clinic, Emergency Contraception, Family Planning, Flu Shot, Gynecological Exams, HIV Testing & Counseling, Hypertension Management, Immunizations, Insurance Enrollment, Mental Health, Pediatrics, Physical Exams, Pregnancy Testing, Primary Care, STD Testing, STD Treatment, TB Tests, Vaccines, Vision Testing, Well Child and School Exam, Women’s Health</p>	<p>Languages: American Sign Language, Burmese, Cantonese, Chinese, English, Farsi, French, Gujarati, Hindi, Ilocano, Japanese, Mandarin, Spanish, Tagalog, Telegu, Thai, Vietnamese</p>
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<p>West Oakland Health Council — Albert J. Thomas Medical Clinic</p> <p>Hours of Operation:</p> <p>Mon-Fri. 8:30-5:00</p>	<p>10615 International Blvd. Oakland , CA 94603</p>	<p>Phone Numbers for New Patients: (510) 568-9230</p> <p>Phone Numbers for Existing Patients: (510) 568-9230</p>	<p>Ages 19 +</p> <p>Services: Medical and dental</p> <p>Current Capacity: Accepting new patients. Most medical and dental care is provided on an appointment basis. Call for information regarding drop-in services hours and procedures. Medical and dental patients are encouraged to schedule appointments in advance. In most cases this will result in faster services and less waiting time.</p> <p>Services Offered: Annual Exam/Pap Smear, Asthma Management, Birth Control, Breast Cancer Screening, Chronic Disease Care, Congestive Heart Failure Management, Diabetes Management, Doctor or clinic, Family Planning, Flu Shot, Gynecological Exams, Hypertension Management, Immunizations, Insurance Enrollment, Physical Exams, Pregnancy Testing, Primary Care, STD Testing, STD Treatment, TB Tests, Vaccines, Women's Health</p>	<p>Languages: English, Spanish</p> <p>Telephone Interpretation Available in 100+ Languages through Language Line</p>
<p>West Oakland Health Council — East Oakland Health Center</p> <p>Hours of Operation: Monday-Friday 8:30-5:00</p>	<p>7450 E. International Blvd. Oakland, CA 94621</p>	<p>Phone Numbers for New Patients: (510) 430-9401</p> <p>Phone Numbers for Existing Patients: (510) 430-9401</p> <p>Dental: (510) 613-2210</p>	<p>Pediatric and Adult patients</p> <p>Services: Medical and Dental</p> <p>Current Capacity: Accepting new patients.</p> <p>Most medical and dental care is provided on an appointment basis. Call for information regarding drop-in services hours and procedures. Medical and dental patients are encouraged to schedule</p>	<p>Languages: English, Spanish</p> <p>Telephone Interpretation Available in 100+ Languages through Language Line</p>

			<p>appointments in advance. In most cases this will result in faster services and less waiting time.</p> <p>Services Offered: Annual Exam/Pap Smear, Asthma Management, Birth Control, Breast Cancer Screening, Breast Feeding Support, Child Exams & Immunizations, Chronic Disease Care, Congestive Heart Failure Management, Dental Care, Dental Emergency, Dental Screenings & Cleaning, Diabetes Management, Doctor or clinic, Emergency Contraception, Family Planning, Flu Shot, Gynecological Exams, HIV Testing & Counseling, Hypertension Management, Immunizations, Insurance Enrollment, Pediatrics, Physical Exams, Pregnancy Testing, Prenatal, Primary Care, STD Testing, STD Treatment, TB Tests, Vaccines, Well Child and School Exam, WIC, Women's Health</p>	
<p>West Oakland Health Council — West Oakland Health Center</p> <p>Hours of Operation:</p> <p>Monday-Friday 8:30-5:00</p>	700 Adeline Street Oakland, CA 94607	<p>Phone Numbers for New Patients: (510) 835-9610</p> <p>Phone Numbers for Existing Patients: (510) 835-9610</p> <p>Enrollment Specialist Request Contact: Paula Hendersen</p> <p>Dental: (510) 835-9610 ask for dental</p>	<p>Pediatric and Adult patients</p> <p>Services: Medical, Dental, Vision ** (Dental and Vision covered by Health PAC and Medi-Cal)</p> <p>Current Capacity: Most medical and dental care is provided on an appointment basis. Call for information regarding drop-in services hours and procedures. Medical and dental patients are encouraged to schedule appointments in advance. In most cases this will result in faster services and less waiting time. *Still do have drop-in appointment, must arrive early (8:30 am)</p>	<p>Languages: Cantonese, Chinese, English, Hindustani, Spanish, Tagalog, Vietnamese</p> <p>Telephone Interpretation Available in 100+ Languages through Language Line</p>

			<p>Services Offered: Annual Exam/Pap Smear, Asthma Management, Behavioral Health Services, Birth Control, Breast Cancer Screening, Breast Feeding Support, Child Exams & Immunizations, Chronic Disease Care, Congestive Heart Failure Management, Dental Care, Dental Emergency, Dental Screenings & Cleaning, Diabetes Management, Doctor or clinic, Emergency Contraception, Family Planning, Flu Shot, Gynecological Exams, HIV Testing & Counseling, Hypertension Management, Immunizations, Insurance Enrollment, Mental Health, Optometry, Pediatrics, Physical Exams, Pregnancy Testing, Prenatal, Primary Care, STD Testing, STD Treatment, Substance Abuse Services, TB Tests, Urgent Care, Vaccines, Vision Testing, Well Child and School Exam, WIC, Women's Health</p> <p>Notes: In addition to medical and dental services, West Oakland Health Center provides the following mental health for children and adults, substance abuse (methadone clinic), and other support services.</p> <p>All mental health services are provided under contract with Alameda County. Clients must be pre-screened for eligibility and referred by Alameda County's ACCESS Program for mental health(1-800-491-9099).</p>	
<p>West Oakland Health Council — William Byron</p>	<p>2960 Sacramento Street</p>	<p>Phone Numbers for New Patients: (510) 549-3166</p>	<p>Ages 19+</p> <p>Current Capacity: Accepting new</p>	<p>Languages: English</p> <p>Telephone Interpretation Available in</p>

<p>Rumford Medical Clinic</p> <p>Hours of Operation 8:30-5:00</p>	<p>Berkeley, CA 94710</p>	<p>Phone Numbers for Existing Patients: (510) 549-3166</p>	<p>patients.</p> <p>Most medical care is provided on an appointment basis. Call for information regarding drop-in services hours and procedures. Medical and dental patients are encouraged to schedule appointments in advance. In most cases this will result in faster services and less waiting time.* Still provide drop-in for urgent care. Must arrive early (8:30am)</p> <p>Services Offered: Asthma Management, Chronic Disease Care, Congestive Heart Failure Management, Diabetes Management, Doctor or clinic, Flu Shot, Hypertension Management, Immunizations, Insurance Enrollment, Physical Exams, Pregnancy Testing, Primary Care, STD Testing, STD Treatment, TB Tests, Vaccines</p>	<p>100+ Languages through Language Line</p>
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To enroll or continue insurance eligibility in any one of the clinics listed, patients must bring the following standard set of documents with them:

- Proof of residence in Alameda County (such as water, AT&T or PG&E bill or rental agreement),
- Photo identification
- Social security number or I-94, if available
- Proof of income (two pay stubs or bank statements. If a patient has no income, bring signed letter from family member, friend, church or shelter which states type of support given.
- If no income, clinic can also assist with a testament on behalf of client.

Many clinics will see patients for urgent care needs and then determine eligibility **AFTER** the visit. ***It is always easier to see patients who were previously enrolled in the system, even if RMA or other insurance has expired.**

Please educate clients about the concept of choosing a medical home. Once chosen, a client will be a patient and receive care at that particular clinic (there is no ‘hopping’ from clinic to clinic in a given month). Choice is always permitted but new enrollment must be completed in order to enact a change to a different clinic. The clinic of enrolled choice is the medical home and should be used for routine illness and care while Highland Hospital is for urgent or life threatening medical situations.

